

Act on Energy Briefing on Price Cap

This morning saw the official announcement from OFGEM on the price cap level for April 2022 onwards which will impact over 22 million customers. Act on Energy are here to support households and can be contacted on 0800 988 2881 or by emailing advice@actonenergy.org.uk

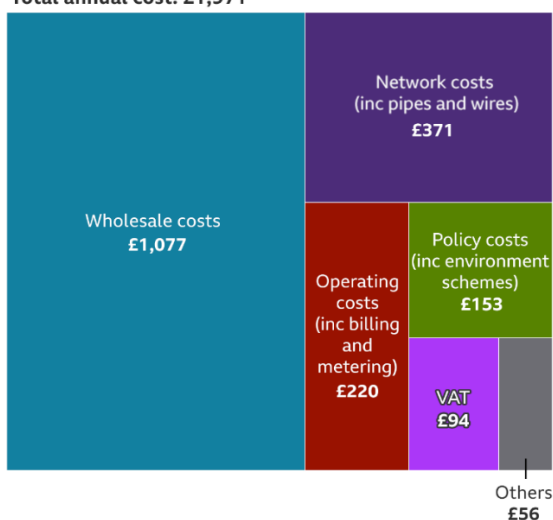
- We can offer advice on local funds such as Household Support Fund
- We can help customers check if the price cap will affect them
- how to address energy debt and how to work with you supplier if you are struggling
- referrals for income maximisation
- [energy saving tips to reducing household energy use](#)
- long term energy efficiency advice and referrals for measures

Those on default tariffs paying by direct debit will see an increase of £693 from £1,277 to £1,971. (18 million customers) Prepayment customers will see an increase of £708 from £1,309 to £2,017. (4.5 Million customers). Those affected will be those customers who are not on a fixed deal or those who have had a change of supplier due to their previous supplier exiting the market.

How your fuel bill is broken down

Typical customer on a price capped dual-fuel tariff paying by direct debit, summer 2022

Total annual cost: £1,971



Other includes costs of direct debit administration and allowances approved by the regulator

Source: Ofgem

BBC

The reason for this sharp increase in costs is that the energy market is experiencing an unprecedented price increase in global gas prices.

OFGEM will be announcing further regulatory measures tomorrow and the government has already announced a number of support mechanisms to support households including:

- Council tax rebate for those living in bands A-D of £150
- £200 discount on energy bills from October
- £150m for local authorities to help lower income households

- Expansion of Warm Homes Discount Scheme. The scheme offers low-income households a one-off discount on their electricity bill, applied between October and March. It was worth £140 in winter 2021 to 2022.

Please do not hesitate to contact us to see how we can support and to save energy please read some tips available at: [Quick Tips to Save Money - Act On Energy](#)